



Returns Form

Return & Refund Policy

If you are not entirely satisfied with your purchase, we're here to help

Returns

You have 14 days to return an item from the date you received it. For reasons of health and hygiene, grooming products, products for piercings, and intimate wear (including underwear, hosiery, and swimwear) are non-returnable. This does not affect your statutory rights.

Simply fill out the return form and repack your item in the original packaging. Just be aware all items must be in a re-sellable condition. This means returned items must be unworn, free of stains, odours, animal hair and creasing. Items must not be damaged, and must be returned with the original labels still attached. If any items are received in an unsellable condition, they will be posted back to you without refund.

You are responsible for the cost of the return postage which is non-refundable unless the item sent is incorrect or faulty. We strongly suggest that you send the return with a signed for service and retain your receipt as your proof, should any returned parcel be lost. Please be reminded that for a lost parcel you need to lodge your claim with your nominated postal service, as we will not be in an obligation to deal with this.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will notify you on the status of your refund after inspection. If You are returning items paid for on your credit or debit card or with PayPal, we will send the refund through the same payment method. You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Customer Name:	
Address:	
Postcode	
Email:	
Order No:	Invoice No:

Item	Colour	Size	Qty	Reason Code

Reason Codes

- 1 Wrong Size
 - 2 Changed my mind
 - 3 Faulty
 - 4 Other
- (Reasons 3 & 4 require more information Please state below.)*